

Ward Report – December 2022
From your local Neighbourhood Champion – Ward Councillor Barry Durkin

Old Gore Ward

Brampton Abbots, Brockhampton with Much Fawley, How Caple, Kings Caple, Much Marcle, Upton Bishop and Woolhope.

Dear Parish Councillors and Residents, welcome to this edition of my ward report I hope you find it interesting and there is a 'useful information' section at the end.



Dear resident,

Hopefully, the messages provided with this ward report will still provide you with information and details on where to report issues. To enable this report I consult with many sources including information provided by other councillors.

This month I have continued to have planned meetings with the West Mercia Police and Crime Commissioner's Panel and Scrutiny Committee panel.

Please forward this update to any residents in the ward who you think may be interested and copy me in. As ever if you think I can be of help please do not hesitate to contact me. Stay safe and keep well everybody.

Please note that due to Christmas Holidays and New Year there will not be a ward report in January 2023. My I take this opportunity to wish you all a very Merry Christmas and a great and Happy New Year

Barry

Covid-19 update

I continue to include contact details for matters relating to COVID. There is still local and national Covid-19 information and support available.

Local information: [Herefordshire Council website](#)

Local vaccinations: [Herefordshire and Worcestershire Clinical Commissioning Group website](#)

National guidance: [Government website](#)

Urgent medication supplies: [NHS website](#) / call NHS 111

Talk Community helpline: The helpline is still available to help residents, who don't have support from family, friends or their local community, with food supplies, medication delivery or befriending (this includes those who are self-isolating).

Call: 01432 260027

E-mail: talkcommunityhelpline@herefordshire.gov.uk

Online: [Coronavirus - Talk Community support](#)

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Avian Flu – Herefordshire

As you may be aware, we're still experiencing the biggest avian influenza outbreak we've ever had across the United Kingdom and recently there was an outbreak at Leigh Sinton on the Herefordshire border. Some little time ago Defra announced that it will be a legal requirement for all bird keepers in Great Britain to follow strict biosecurity measures to help protect their flocks from the threat of avian flu. [Further information can be found on their website](#) and please share this with anyone in our agricultural communities who may be directly affected by this.

This has meant that from 7 November 2022 it is a **legal requirement** for **all bird keepers** to keep their birds indoors and to follow strict biosecurity measures including:

- housing or netting all poultry and captive birds
- cleanse and disinfect clothing, footwear, equipment and vehicles before and after contact with poultry and captive birds – if practical, use disposable protective clothing
- reduce the movement of people, vehicles or equipment to and from areas where poultry and captive birds are kept, to minimise contamination from manure, slurry and other products, and use effective vermin control
- keep records of mortality, movement of poultry and poultry products and any changes in production
- thoroughly cleanse and disinfect housing on a continuous basis
- keep fresh disinfectant at the right concentration at all farm and poultry housing entry and exit points
- minimise direct and indirect contact between poultry and captive birds and wild birds, including making sure all feed and water is not accessible to wild birds
- prevent access by poultry to ponds and watercourses and ensure that birds are kept in fenced or enclosed areas

Avian influenza circulates naturally in wild birds and when they migrate to the UK from mainland Europe over the winter they can spread the disease to poultry and other captive birds. Bird keepers should visit the avian flu guidance on gov.uk for full details of the AIPZ and updated biosecurity guidance. The UK health agencies advise that the risk to public health from the virus is very low and the UK food standards agencies advise that avian influenzas pose a very low food safety risk for UK consumers. Properly cooked poultry and poultry products, including eggs, are safe to eat.

Do not touch or pick up any dead or sick birds that you find. If you find dead swans, geese or ducks or other dead wild birds, such as gulls or birds of prey, they should be reported to the Defra Helpline.

Reporting

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- Poultry keepers and members of the public should report dead wild birds to the Defra helpline on: 03459 33 55 77
- Keepers should report any suspicion of disease to the Defra Rural Services Helpline on: 03000 200 301

More information can be found at [Gov.uk](https://www.gov.uk) or further information may be found at [Bird flu alert – Herefordshire Council](#)

Hereford Transport Hub

On 3 November the Council launched a consultation regarding the proposed Transport Hub at Hereford Station, inviting residents, commuters, students, workers and visitors to have their say on the design proposals for the new transport hub at Hereford railway station. It's open until 12 December, so please invite your communities to complete the questionnaire. Currently the considered figure for providing the hub is £10Million.

Please provide your feedback to the consultation on [Hereford Transport Hub consultation](#)

Cost of living: helping with childcare costs

There's recent government funding available to help with childcare costs. HM Revenue and Customs (HMRC) announced last week that they're encouraging families across the UK to not miss the opportunity for government-funded help towards their childcare. More info

<https://www.childcarechoices.gov.uk/>

Families could save up to £2,000 a year towards their childcare costs to help pay for wraparound care during the school terms. More than 391,000 families saved money on their childcare costs in June 2022, worth a total of £41.6 million in top-up payments, and HMRC is reminding thousands of other families to not miss the chance to save up to £500 every 3 months, or £1,000 if their child is disabled.

Families can sign up to Tax-Free Childcare to help pay for holiday clubs, before and after-school clubs, childminders and nurseries, and other approved childcare schemes. It is available to families with children up to the age of 11, or 17 if their child has a disability. The government will pay 20% of childcare costs by topping up the money paid into a Tax-Free Childcare account. This means for every £8 paid into the online account, families will automatically receive an additional £2 in government top-up.

Childrens' Services – news and update

Council continues to provide additional funding for Herefordshire Children's Services Herefordshire Council Cabinet approved the use of £6.49m funding at a meeting held on Thursday 24 November 2022, to continue to transform Herefordshire Children's Social Care

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Services.

The £6.49m investment is the remaining amount of £11.49m funding, previously approved by Cabinet in March 2022. The funding will help to ensure the council's children's services are adequately resourced and can provide a more secure and resilient service to Herefordshire children and their families in

Teams Meeting – with Eleanor Brazil (commentary from other colleague – also present)

At a recent meeting with a family who have had problems with the Council children's services department, I received and listened to the parent concerns. Subsequently, I challenged senior officers and with support the family have now started to make headway with their situation.

I attended a Teams briefing with the Government's appointed Inspector Eleanor Brazil who gave us feedback on her initial findings. In the session, identified for one hour long she was not asked to speak until after 50 minutes, which continues to demonstrate, in my view, a lack of proper understanding by those in charge concerning the seriousness of the situation.

Ms Brazil spoke of finding a department with a sense of chaos with a culture not supportive of families and children. She said there should be more systematic and robust management of casework responding to family concerns, with improved tracking processes. The IT systems are not helping good practice - poor data resulting in no accurate picture that can describe the performance of the service. Far too many agency staff being used. Staff need to return to offices at Plough Lane to be able to work together, talk and share experience and knowledge. New staff need to be appointed to support the administration processes to release Children social workers to do their job at the front line.

Some of the extra funding put into the service during the last 18 months could have been better spent. Despite previous court comments and inspections action has been slow. Better focus on how funding is spend is required going forward. Partnerships with other public agencies were not well developed. She will be making a recommendation to the Secretary of State midway through this month. Recruiting, retaining and sustaining staff levels will be critical to improve the service. Currently there are the demands of the historic cases to deal with as well as running the service on a daily basis. To improve this service will have a financial cost which is bound to have an impact on other services in the county.

Notwithstanding, it goes without saying that all children in Herefordshire must be safe.

Additionally, I with other councillors are not reassured by the information we as elected members are receiving. Despite being told number of children subject to a child protection plan is lower, number of children in care falling – no numbers to evidence are given.

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For over 12 months we have had a Children`s improvement board and it is difficult to see what positive impact it has had. We are still awaiting after over two years a report regarding peer on peer abuse in the county.

National changes to Telcare Service

You may remember last month that I reported on an issue relating to the ‘digital switchover 2025’, which is when existing analogue telephone lines, which use old copper wiring, will be switched off. This decision has been made by the communications industry which owns the copper lines due to the high cost of maintaining the infrastructure.

I have had a number of meetings and have communicated by email with the cabinet member but still there is no satisfactory response as to where Herefordshire is in the greater scheme of things.

The new Telcare equipment is supplied by a company called Tele alarm. If you're a Telcare prescriber within the Independent Living Service (ILS), the **new equipment will be visible** for you to order on IRIS from 7 November. **In order for the transition to the new stock lines to take place**, ILS prescribers are asked not to place any orders for Telecare equipment after 2.30pm on Friday 4 November.

I am assured, that those residents with Telcare will have their emergency needs taken care of before the switchover occurs. My concern relates to and is still of concern that those who have other providers will not be subject to ‘loss of service’ when the analogue system is switched off. Therefore there needs to be more work done with the other providers and the assurance to residents with other providers. To this end I am raising a question in Full Council next Friday to the cabinet member as to the current situation regarding assurance that no resident will cease to have emergency cover when analogue is switched off – sometime between now and 2025.

Health Improvement - Flu Vaccination

With winter on the way, it’s now time to top up your immunity with an annual flu vaccine, and autumn COVID-19 booster, if you are eligible. This will help keep you, and those you care for, safer this winter. For some people flu and COVID-19 can be serious, and for those in public facing roles, like health or social care worker, you’re more likely to be exposed to the flu and COVID-19 viruses.

Did you know:-

- *More people get these viruses over winter, which is why it’s important that you get your flu vaccine, and COVID-19 autumn vaccine if you are eligible, as soon as you are offered it.*
- *More people are also likely to get flu this winter as fewer people will have built up natural immunity to it during the COVID-19 pandemic.*

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- *Vaccination is the best protection against getting seriously ill from flu and COVID-19, and spreading it to others, including your colleagues, the people you care for and friends and family.*

NHS flu vaccination programme

You are eligible to receive the vaccine free on the NHS if you are aged 50 years and over (including those who'll be 50 by 31 March 2023), pregnant, a carer or if you have certain health conditions. If you are in one of these groups then you will be contacted by your GP Practice when it's your turn to come forward. Alternatively, a number of community pharmacies also offer the NHS vaccination, contact nearest community pharmacy for more information and to book an appointment.

Autumn COVID boosters

The autumn COVID booster programme has started. If you are eligible, your GP surgery will contact you when it's your turn to be vaccinated. Alternatively, those aged 65 years old and over, frontline health and social care workers, those at higher risk or who are pregnant, and people who have or live with someone who has a weakened immune system can book a vaccine online.

The appointment dates you'll be offered will start from 3 months (91 days) after your previous dose. Visit the NHS website to book or manage your coronavirus (COVID-19) vaccination.

A number of community pharmacies are also offering the bookable COVID vaccine. For more **information about local COVID vaccination arrangements visit the [Taurus Healthcare website](#)**.

If you want to know more? Read more about the [NHS flu vaccine](#) and [COVID-19 seasonal booster](#).

Electric vehicle charging points



The Council's new provider Wenea announces that their 9 new chargers available in the region will be free to use until 9 November 2022

The first stage of work to take over the council's electric vehicle charge point network is now complete. The council announced in July that it would be expanding the existing network, in partnership with Wenea.

Over the next two years, the number of charge point bays will increase with more provision planned as demand increases. There will be a switch to more rapid charging and support for residents who have to park on the street.

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All the charge points are part of the national network. Search online for maps and apps with live availability of all electric charging points and any tariffs that apply across Herefordshire and the rest of the UK.

Hereford Masterplan – the Council want to hear your views

Herefordshire Council is developing a detailed masterplan for Hereford that celebrates the city's character and provides a blueprint for making it an even better place to live, work in and visit in the future.

The masterplan will also explore how best to facilitate movement and connection between Hereford and the villages, market towns and counties nearby.

By providing a coherent vision aligned with national policy, the masterplan will ensure future improvements to the city and county are coordinated and provide a compelling case to gain the funding needed to achieve them.

Give your views on an emerging masterplan for the city. Friday 2 December 2022 to Friday 3 February 2023 on [Shaping the future of Hereford - consultation on a masterplan for Hereford city – Herefordshire Consultations](#)

Fuel Poverty Awareness

2nd December was Fuel Poverty Awareness Day, and as more households across the county are struggling to pay their energy bills, Herefordshire Council remind residents that there is local support available

Energy prices have risen by unprecedented levels this year, and for households across Herefordshire the full effects of the crisis are now being felt. In the past, fuel poverty was something that usually affected around 10% of the population, but across the UK this figure is changing dramatically. Official estimates put current fuel poverty numbers in Herefordshire at 23,876 households, which amounts to an unbelievable 28% of all households in the county. This is up from just under 17% before the energy crisis – which was already well above the national average.

With the cost of living rising across, it's not surprising that many people are feeling despondent, stressed and fearful about what the next year will bring. Following this Fuel Poverty Awareness Day, the Council want our residents to know that there is support available, and that they don't have to struggle with their energy alone. [Keep Herefordshire Warm is a fuel poverty and energy efficiency advice service](#) funded by Herefordshire Council and run by fuel poverty charity Severn Wye. The service provides a Freephone advice line,

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tailored 1:1 energy support, and administering grant funding for home energy improvements. They also provide emergency funding for residents who find themselves in a no heat situation.

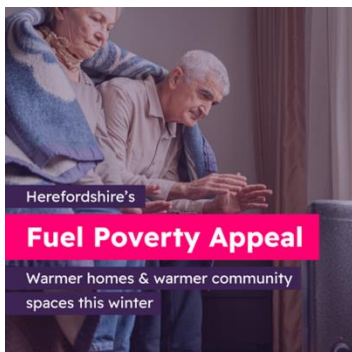
Food, fuel and finances (and how households can get help!)

The Household Support Fund provided by the Department for Work and Pensions (DWP) is here to help those hardest hit by the cost of living.

The scheme focuses on helping to pay for or supply food and energy bills, as well as other essential household items.

Funding has been given to voluntary and community organisations to help local residents who are struggling. Some of the organisations take direct applications, whilst many need a referral from local support agencies, such as social workers, housing associations and [Citizens Advice Herefordshire](#).

Can you help keep Herefordshire homes and community spaces warm this winter?



As fuel, energy and food costs continue to rise, many households are facing an extremely tough winter. Herefordshire Community Foundation (HCF) are responding with the Fuel Poverty Appeal 2022, raising funds to help vulnerable households and community spaces to stay warm this winter.

The Fuel Poverty Appeal will support individual households suffering hardship, particularly those who are elderly, disabled, supporting young children, or those with long-term conditions. The fund will also support community spaces, helping them to stay warm so they can keep welcoming local residents.

Every single donation, big or small, makes a huge difference. There are lots of ways to help. To find out more, visit the [Herefordshire Community Foundation website](#).

Energy Bills Support Factsheet

I am including again information that the government has set out decisive action to support people and businesses with their energy bills and tackle the root causes of the issues in the UK energy market through increased supply – ensuring the country is not left in the same position again.

[Energy bills support factsheet - GOV.UK \(www.gov.uk\)](#)

Rural Prosperity Fund

At a meeting just over a week ago (24 November), Cabinet agreed for the council to submit a Rural Prosperity Fund addendum to the UK Shared Prosperity Fund (UKSPF) Investment

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Plan to access £1,705,669 in capital funding allocated to Herefordshire, to be spent between April 2023 and end of March 2025.

The Fund, a replacement for the previous 'LEADER' and national 'Growth Programme' grant schemes, will in the future provide capital funding to support new and existing rural businesses to develop new products and facilities that will be of wider benefit to the local economy, as well as new and improved community infrastructure.

Following the government approval, the council will establish grant schemes for launch as the funds become available from April 2023.

Are you looking for funding? (We're looking out for you!)

I include again this month information about Funding and grants are an important element of the support available for charities, social enterprises and community groups and can be used for a range of purposes, whether it's to help set you up or expand your activities and services.

Our amazing Talk Community Development team keep an eye out for funding opportunities, both locally and nationally, adding them to our [funding website](#) behind the scenes. If you're looking for a funding source for your charity, organisation or community group, take a look at our comprehensive [Talk Community funding update](#). You can also contact the Talk Community Development team at talkcommunityenquiries@herefordshire.gov.uk

Sleigh no to loan sharks (let's protect our communities)



Figures show that nearly one in ten people who borrowed from loan sharks last year did so to cover the costs of Christmas.

The England Illegal Money Lending Team (IMLT) is concerned that ruthless loan sharks will try to cash in on the festive period as many families struggle to cope with rising bills this winter.

We can support by reaching more people who are at risk, and by helping spread awareness of loan shark tactics during the festive season when their activity increases dramatically.

IMLT can teach us about the tactics loan sharks use, to know how to spot and stop them. If you would like to book a free training session for your organisation, contact wendy.loades@birmingham.gov.uk.

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Support the campaign #SleighNoToLoanSharks to help spread the message about the risks of illegal lending and how people can access support. For more information, visit the [Stop Loan Sharks website](#).

The 24/7 confidential helpline, to safely report a loan shark, is 0300 555 2222.

Christmas Parking – Free

Join up with friends and family to enjoy some retail therapy, including late-night shopping, in the run-up to Christmas. You won't have to pay to park your car in Herefordshire's market towns on the following dates:

- **Ledbury Christmas shopping:** Saturday 3 December
- **Ross-on-Wye Christmas shopping:** Saturday 10 December
- **Hereford late night shopping:** after 4pm on Wednesdays 7, 14 and 21 December

This includes all council public car parks and on-street pay and display bays. Please note this free parking offer **does not apply** to any private car parks, unless stated. As usual, it's free parking in our market towns **every Sunday and after 6pm**.

Ross-on-Wye's Christmas fayre will be in full swing between 11-5pm, Sunday 27 November, with the lights switch-on scheduled for 4pm.

For other seasonal events, visit: herefordshire.gov.uk/events.

White Ribbon Day,

Friday 25 November, was [White Ribbon Day](#), and the Council is very proud to announce that Herefordshire Council has been awarded White Ribbon Accreditation this week.

The attacks in Hereford earlier this year shocked us all, and supporting this campaign is a way to make a difference. We want all women and girls to feel safe when they're out – alone or with others – and not living in fear of violence. White Ribbon's mission is to prevent violence against women and girls by addressing its root causes. Their aim is to change long established, and harmful, attitudes, systems and behaviours that perpetuate gender inequality and men's violence against women. White Ribbon UK's work is preventative, we want to end violence before it starts.

As a White Ribbon Ambassador, I'd like to encourage all my parish councillors and employees to make the White Ribbon Promise. Review what it is all about see [White Ribbon UK](#)

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Neighbourhood Matters from West Mercia Police

Do you want to know what's going on in your area?

The [Neighbourhood Matters](#) messaging service enables residents, businesses and community groups to keep in touch with our local West Mercia Police teams and learn more about what they are doing in your community. **It's free to sign up!**



You can choose to receive updates on crimes and the latest information about on-going incidents. You can also hear about positive police action as well as good news stories, and you can also play an active part in helping with public appeals.

To find out more and sign up, visit the [Neighbourhood Matters website](#).

Meet your safer neighbourhood team

We are a dedicated group of police officers and police community support officers (PCSOs) who work with local communities and partner organisations to keep our residents, businesses and visitors safe and to prevent crime and tackle anti-social behaviour in your locality.

Officers can be contacted on the below numbers concerning community issues. To report a crime in progress call 999 and for non emergencies, report online at www.westmercia.police.uk/report. If you are unable to report online, you can contact us via the 101 non-emergency number.

Ross-on-Wye
rossonwye.snt@westmercia.police.uk

 Inspector James Ashton	 Sergeant Julie Watson	 PC Daniel Underwood 07773 049892	
 PCSO David Alexander 07773 049929	 PCSO Simon Hall 07967 302401	 PCSO Claire Kelly 07866 215011	 PCSO Kirsten Kysow 07773 034152

Whilst the information is considered to be true and correct at the date of publication, changes in circumstances after the time of publication may impact on the accuracy of the information (February 2022).



www.westmercia.police.uk
westmerciapolice @WMerciaPolice @westmerciapolice

Report a crime to Police 101

When you sign up to our alerts, you can choose which areas you want to hear about and what activity is taking place in that area. You'll also hear about positive police action, good news stories and be able to play an active part in helping us with our public appeals. Sign up below:



<https://link.edgepilot.com/s/bb21d405/UARq0VNajkqv1vLf0zKSJQ?u=http://www.neighbourhoodmatters.co.uk/>

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Old Gore Parish Councils

Upton Bishop

Congratulations to the current parish council that have achieved funding from Herefordshire Council for implementing safety measures on the road in the parish. The sum of £125K has been allocated and the parish council will be debating on what measures in the parish will benefit from the influx of funding.

Again congratulations to Upton Bishop parish council. I lobbied with the Highways Engineering Manager of Herefordshire Council for funding to alleviate flooding in Tanhouse Lane. The parish council will be discussing the bill of quantities their contractor will require as the contribution from Herefordshire Council.

Brampton Abbots parish council are currently having an enormous amount of road drainage works being completed down the Ross Road and in Church Road. This work when completed will alleviate an enormous problem of flooding in the area. Currently the Ross Road is closed but for the overall benefit of all.

As ever if you think I can be of help please do not hesitate to contact me.



Barry Durkin

Old Gore Ward

Mob. 07792 882054

Email. bdurkin@herefordshire.gov.uk

General Data Protection Act

The General Data Protection Act places obligations and responsibilities on any company, organisation and individual who holds and process personnel information. The new General data protection regulations (GDPR) that supersedes the Data Protection act came into force on the 25th May 2018. As a County Councillor I hold a list of emails of local people that I have built up over the years which I retain and use on my council computer and email. **In seeking to maintain legal compliance I am requesting that if anyone is unhappy with I holding your email please contact me to advise and I will remove you from the list.** Otherwise I will retain your email contact and continue to send you monthly updates and occasional key information in my capacity as an elected Herefordshire Councillor.

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Useful Information – Frequently Asked Questions (FAQs)

Flooding: emergency contact details – please share with your networks

Environment Agency: 0800 80 70 60 (24-hours) or visit www.gov.uk/report-an-environmental-incident

Flood alerts: Floodline 0345 988 1188. Sign up online at www.gov.uk/sign-up-for-flood-warnings to get Flood Warnings from the Environment Agency by phone, email or text message. If you live by a river or stream, keep a watch on current and expected water levels.

Power cut: Call 105 or visit www.powercut105.com

BT phone line issues: www.downdetector.co.uk/status/bt-british-telecom

Gas leak: 0800 111 999 or visit www.wvutilities.co.uk/services/smell-gas

Welsh Water: [0800 052 0130](tel:08000520130) (Water emergencies) or [0800 085 3968](tel:08000853968) (Sewer emergencies) or visit www.contact.dwrcymru.com/

Severn Trent water: [0800 783 4444](tel:08007834444) www.stwater.co.uk/in-my-area/check-my-area/

Report a flooded road or highway obstruction- Balfour Beatty Living Places: **01432 26180**

Has your property been affected by flooding? – Please share with your networks

By letting us know where and what happened, especially if it hasn't been reported, we and our partners can use the information which may help reduce the future impacts of flooding. Please [report it here](#) or contact TalkCommunityEnquiries@herefordshire.gov.uk.

Covid19

The Latest local Covid data and information www.herefordshire.gov.uk/coronavirus-3

National Covid guidance is available on the Government website www.gov.uk/coronavirus

Talk Community

Email: Talkcommunitycovidresponse@herefordshire.gov.uk

Telephone: 01432 260027

Potholes, Defects, and dog poo reporting, blocked gullies, etc. online

If you have a general service request, i.e. if you want to report a pothole etc., please use the link above, or call us, rather than emailing your steward. Using the link or the phone number ensures that the enquiry is dealt with promptly and efficiently. Locality Stewards do not have the resource to be able to deal with service requests via email although of course they are happy to provide general guidance and support to you through email.

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As always please continue to make use and encourage the use of established reporting methods for any highways defect; online, or using the telephone app – for potholes, dog poo

- Telephone customer services on [01432 261 800](tel:01432261800).

Please note that Herefordshire Council strongly encourages Balfour Beatty to promote all service requests and queries should be logged via the HC website at Herefordshire Council website - also download the pothole App to help report potholes as you see them.

<https://www.herefordshire.gov.uk/transport-and-highways/maintenance/potholes>

[https://link.edgepilot.com/s/e3b2b34e/ttjzBlvIfEewR-](https://link.edgepilot.com/s/e3b2b34e/ttjzBlvIfEewR-39NN73dA?u=https://myaccount.herefordshire.gov.uk/report-a-pothole)

[39NN73dA?u=https://myaccount.herefordshire.gov.uk/report-a-pothole](https://myaccount.herefordshire.gov.uk/report-a-pothole)

<https://myaccount.herefordshire.gov.uk/report-a-pothole> or

https://www.herefordshire.gov.uk/info/200196/roads/190/report_problems_on_the_road

Please use the website or call the customer services call handling team. This will help ensure that everything is logged in to the operating system known as CONFIRM where it can be responded to in a timely way.

Footpaths and Public Rights of Way

For any PROW (Public Rights of Way) maps or problems, you can report these via the following link on the Herefordshire Council's website: [Report a public right of way problem | Herefordshire](#)

Report fly tippers

If you spot someone fly-tipping

- Make a note of any vehicle used, including model, colour and registration number. If it is safe to do so without being seen, take a photograph or video of the activity
- Note the fly tippers' clothes, and distinguishing features. If you can hear the fly tippers, take note of anything which was said along with the speakers' accents
- Make a note of what they dumped, the location, weather conditions and how far away you were at the time;
- You may report fly tipping on an app on the website and available for download.

Please send us this information by using the [report flytipping form](#).

Did you know...?

You can follow our Twitter feed @HfdsStreets for [24/7](#) updates for all things highways; or, log on to <https://roadworks.org> to see any live traffic incidents as well as current and planned road closures, diversions, traffic restrictions and roadworks

Ward Report – December 2022
From your local Neighbourhood Champion – Ward Councillor Barry Durkin

Old Gore Ward

[Brampton Abbots, Brockhampton with Much Fawley, How Caple, Kings Caple, Much Marcle, Upton Bishop and Woolhope.](#)

Parishes Councils have their own inbox these email inboxes are monitored by teams in the office to ensure cover at all times. If you have an emergency to report please use 01432 261800 as this is answered 24/7.

To identify road numbers, or to see if publicly maintained or to view Public Rights of Way: [https://www.herefordshire.gov.uk/info/200136/travel and transport/716/highways and public rights of way map](https://www.herefordshire.gov.uk/info/200136/travel-and-transport/716/highways-and-public-rights-of-way-map)

The highways maintenance plan – which sets out the council’s system of road inspection, maintenance and repairs, including timescales:

[https://www.herefordshire.gov.uk/download/downloads/id/5210/highway maintenance plan october 2016.pdf](https://www.herefordshire.gov.uk/download/downloads/id/5210/highway-maintenance-plan-october-2016.pdf)

Toolkits:

Community commissioning

[https://www.herefordshire.gov.uk/download/downloads/id/18820/community commissioning model toolkit.pdf](https://www.herefordshire.gov.uk/download/downloads/id/18820/community-commissioning-model-toolkit.pdf)

Litter picking

[https://www.herefordshire.gov.uk/download/downloads/id/14134/community litter pick toolkit.pdf](https://www.herefordshire.gov.uk/download/downloads/id/14134/community-litter-pick-toolkit.pdf)

Traffic Regulation Orders

[https://www.herefordshire.gov.uk/download/downloads/id/2891/application toolkit for traffic regulation orders.pdf](https://www.herefordshire.gov.uk/download/downloads/id/2891/application-toolkit-for-traffic-regulation-orders.pdf)

SIDs

[https://www.herefordshire.gov.uk/download/downloads/id/1859/speed indicator device toolkit.pdf](https://www.herefordshire.gov.uk/download/downloads/id/1859/speed-indicator-device-toolkit.pdf)

Another useful site:

For information on current and future planned roadworks by utility companies

www.roadworks.org

Please do follow BBLP on Twitter for up to date information about road closures, ongoing work etc., and [@HfdsStreets](#) and if you need help to set that up please let me know.

If you wish to make a claim as a result of damage to your vehicle

[https://www.herefordshire.gov.uk/info/200196/roads/206/highway_claimsplease use](https://www.herefordshire.gov.uk/info/200196/roads/206/highway-claims-please-use)

Council tax reduction or exemption

You can get money off your Council Tax bill, or even pay nothing, in certain circumstances. A discount or exemption depends on your current situation and circumstances, but does not

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take account of income or savings. If you are on a low income, you may also be able to get help to pay your bill through Council Tax Reduction. We will need to assess your financial and other circumstances to see what help you qualify for.

https://www.herefordshire.gov.uk/info/200146/council_tax/39/council_tax_reduction